Temperature Screening Kiosk FAQs

Can it support WIFI?
Yes, we will supply a document/user manual with instructions on how to exit the default android settings.

Does it have LAN connectivity?
Yes, the kiosk can be plugged in to LAN.

Does it use the network to enable facial recognition?
No. Records and photos are stored on the local system.
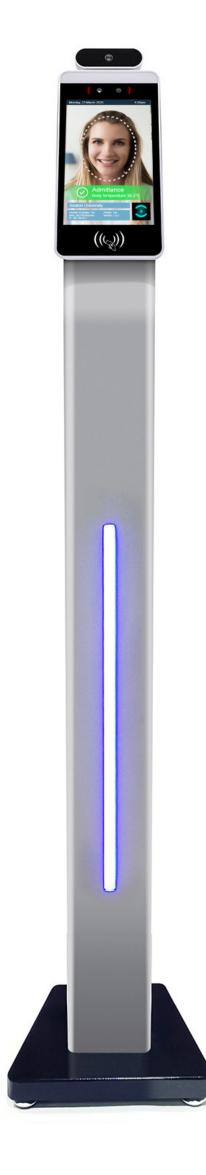
Is the device/kiosk CE certified?
Yes. The CE certificate number is BST1703509220002Y-1EC-1

What is the temperature accuracy?
+0.5 degrees celcius.

How many records can the device store?
30,000 individual records.

Can the temperature threshold be amended?
Yes. The device operator can set and change the out of range temperature threshold.

Do you need LAN or WIFI connectivity for the device to work?
No, this device out of the box operates in stand-alone mode.

What is the warranty period?
The warranty period is one year for hardware.

Does the device have any ports that are accessible?
Yes, the USB port is accessible at the base of the pedestal unit.

Where is the data stored?
All data is stored on the device.

Is this kiosk GDPR compliant?
Yes, all data is stored locally on either the PC or the device and this is the responsibility of the user to ensure this is secure.

Where is the kiosk manufactured?
The kiosk is manufactured in China.