



MT90 Orca II mobile computer user guide

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Please read through the manual carefully before using the product and operate it according to the manual. It is advised that you should keep this manual for future reference.

Do not disassemble the device or remove the seal label from the device, doing so will void the product warranty provided by Newland Auto-ID Tech. Co., Ltd.

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You should use the Newland-provided tool to update this product's system. Modifying system files through installing a third-party ROM system or using any cracking method may result in product malfunction or data loss and this will void your warranty.

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Revision History

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Chapter 1 About This Guide

Introduction

This guide provides instructions for programming and operating the NLS-MT90 portable data collector (hereinafter referred to as "the MT90" or "the terminal").

Documentation Set

The documentation set for the MT90 includes:

- ♦ NLS-MT90 Portable Data Collector Quick Start: Describes how to get the NLS-MT90 up and running.
- ♦ NLS-MT90 Portable Data Collector User Guide: Describes how to program and use the NLS-MT90.
- ♦ Newland APP User Guide: Describes how to install/uninstall, or use the APPs developed by Newland (For GMS Version Only)

Chapter Descriptions

♦ Chapter 9 Whitelist Manager

	Chapter 1 About This Guide	Provides general description of this manual.
	Chapter 2 Getting Started	Provides information on getting the MT90 up and running for the first
		time.
	Chapter 3 Basics	Describes how to program the MT90 for the use of its basic features.
	Chapter 4 Scanning Barcodes	Provides the instructions as to how to scan 1D/2D barcodes and how
		to program the scanner.
	Chapter 5 Bluetooth	to program the scanner. Explains how to use Bluetooth functionality.
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	,	Explains how to use Bluetooth functionality.

Explains how to use the whitelist management tool.

♦ Chapter 10 Others
Explains how to use Camera, GPS and NFC functionalities.

♦ Chapter 11 System Update Explains how to update the system.

♦ Chapter 12 App Development Guide Describes the app development environment and the use of

non-standard interfaces.

♦ Chapter 13 Maintenance & Troubleshooting
Provides troubleshooting solutions for issues that might occur when

using the MT90.

More Information

For more product and support information, please visit our web site: http://www.newlandaidc.com.

Chapter 2 Getting Started

Introduction

This chapter lists the parts and accessories for the MT90 and explains how to install, remove and charge the battery, and power on the MT90 for the first time.

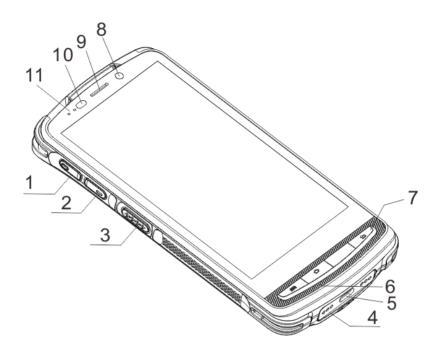
Unpacking

Carefully remove all protective material from the pack and verify that the followings were received:

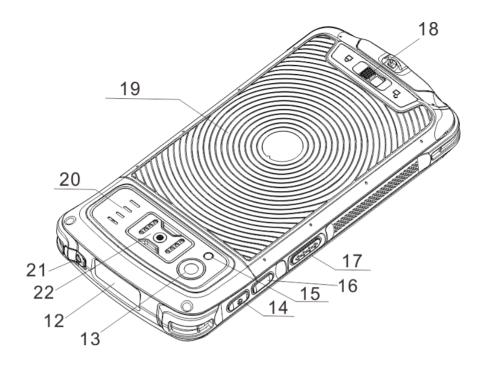
- ♦ 1 x NLS-MT90 main unit
- ♦ 1 x USB cable
- ♦ 1 x AC adapter for the MT90
- ♦ 1 x Li-polymer battery
- ♦ 1 x Wrist lanyard
- ♦ 1 x Quick start manual

Getting Started

The MT90

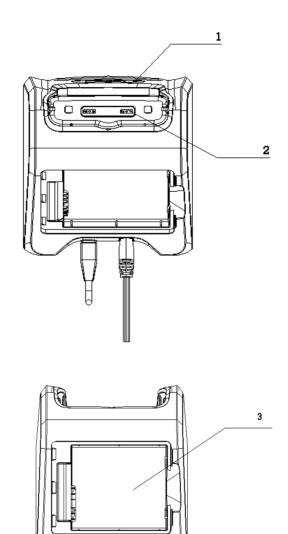


1	Volume+	2	Volume-
3	Left Scan Key	4	Cradle Connector
5	Micro USB Port	6	Microphone
7	Keypad	8	Front Camera (optional)
9	Earpiece	10	Light/Proximity Sensors
11	Red/Blue LEDs		



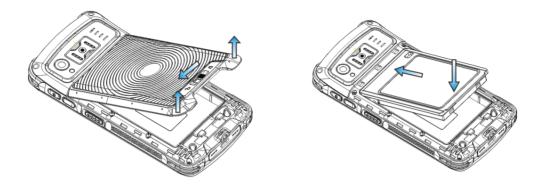
12	Scan Window	13	Rear Camera
14	Power Key	15	Flashlight
16	User-defined Key	17	Right Scan Key
18	Battery Cover Latch	19	NFC Detection Area
20	Speaker	21	Headphone Jack Cover
22	Expansion Port		

Cradle (optional)



1	Charging LED	2	MT90 Connector
3	Battery Compartment	4	Power Jack
5	Micro USB Port		

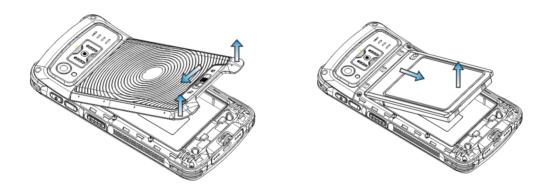
Installing the Battery



Step 1: Slide the battery cover latch to the unlock position and remove the cover.

Step 2: Insert the battery as indicated into the battery compartment, with its metal contacts facing down and lining up with the metal contacts on the inside of the terminal.

Removing the Battery



Step 1: Hold down the Power key for 5 seconds and then tap "Power off" to turn off the terminal. Slide the battery cover latch to the unlock position and remove the cover.

Step 2: Remove the battery.

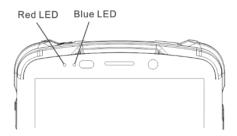
Charging the Battery

Connect the MT90 to a power outlet using the included AC adapter or USB cable. When the terminal's battery is less than 5%, it takes about 3 hours to fully charge it (The terminal is shut down or in sleep mode).



Note: Low battery may result in malfunction of the terminal. Before your first use, charge the battery for at least 8 hours.

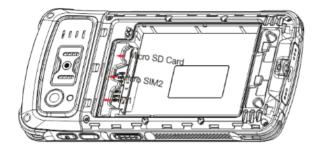
When charging the MT90 with AC adapter or USB cable, the user is notified the charging statuses by the LEDs on the terminal.

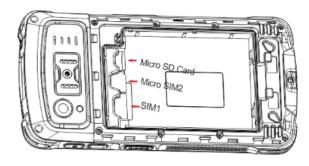


LEDs on the MT90		
Blue LED on	Fully charged	
Red LED on	Charging in progress	
Red LED flashes constantly	Low-battery alert	

Note: If MT90 battery is completely drained, please press the power key to turn it on after 15 minutes of being charged.

Installing the MicroSD Card/SIM Card

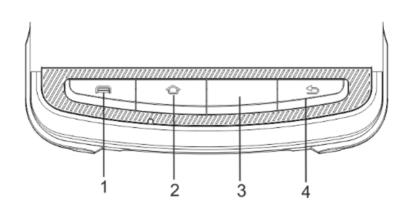




Step 1: Slide the battery cover latch to the unlock position and remove the cover.

Step 2: Insert the Micro SD card/SIM card/Micro SIM card into the corresponding slot, with its metal contacts facing down.

Keypad



1	Menu Key	2	Home Key
3	Function Key (Scan Key by default)	4	Return Key

The MT90 has 10 keys, with Menu/Home/Scan/Return keys on the front panel, Volume+/Volume-/Scan keys on the left side and Power/User-defined/Scan key on the right side.

Menu Key: Press it to display the app(s) most recently used. Tap an app to open it or tap "Clear All" to remove all apps at once.

Home Key: Press it to go to the Home Screen.

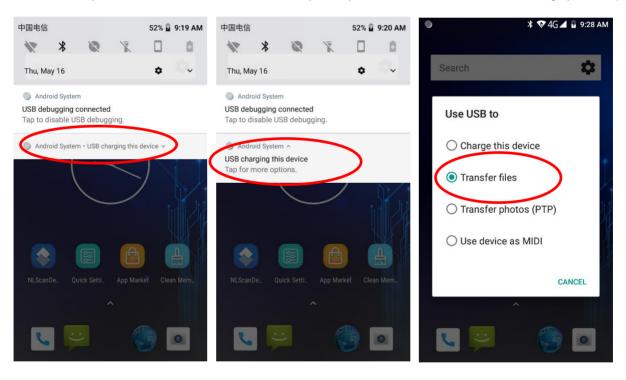
Function Key (Scan Key by default): Use it to scan barcodes.

Return Key: Press it to go back to the previous screen.

Note: Except the Power key, other keys are user programmable.

Communicating with PC

- Step 1: Connect the Micro USB port on the MT90 to your computer with the included USB cable.
- Step 2: Switch the MT90 on. On the Home screen, swipe from top to bottom with one finger in one smooth motion to open the notification bar as shown below.
- Step 3: Tap "Tap for more options".
- Step 4: Select "Transfer files". Navigate to the "My Computer" section of your computer and look for the newly added drive. Double-click it and you will be connected to the MT90. Then you may handle the files on the terminal through your computer.



Chapter 3 Basics

Introduction

This chapter provides the basics of setting and using the MT90.

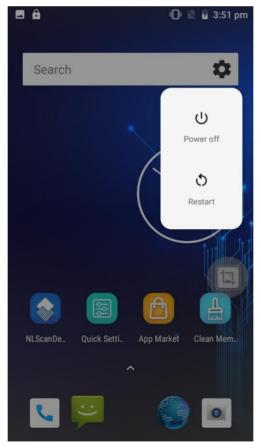
Switching On/ Rebooting/Switching Off the MT90

After installing the SIM card and battery and having the MT90 fully charged, you may switch the terminal on.

Switch the MT90 on: Hold down the Power key on the right side of the terminal until the terminal vibrates. Note that the initialization is going to take some time before the MT90 displays the Home screen.

Reboot the MT90: Hold down the Power key on the right side of the terminal until the window below pops up, then tap "restart".

Switch the MT90 off: Hold down the Power key on the right side of the terminal until the window below pops up, then tap "Power off".



Locking/Unlocking the MT90

Lock the MT90: Briefly press the Power key on the right side of the terminal. If no operation is performed on the MT90 for a preset period of time, the MT90 locks automatically. You can change how long it takes for the MT90 to lock.

Unlock the MT90: Briefly press the Power key on the right side of the terminal.

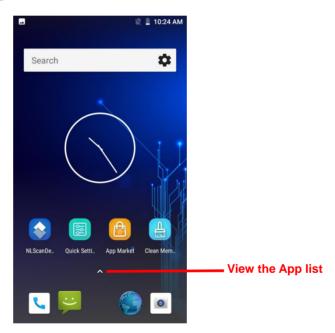
Home Screen

View another Home screen: Swipe left or right.

Go to the Home screen: Press the Home key on the front panel of the terminal.

Open an app: Tap it.

View all apps/Open apps list: Tap ______.



Add an app icon to the Home screen: Tap on the Home screen. Tap and hold your desired app until it appears on the Home screen and then drag it into a blank area.

Delete an app icon on the Home screen: Tap and hold your desired app on the Home screen until "X Remove" appears, then drag the app into it. Note that this operation only removes the icon from the Home screen. To remove the app from the MT90, see the **Uninstalling App** section.

Status Icons

The icons in the notification bar at the top of the screen give information about the MT90.

Status Icon	Description	Status Icon	Description
•	WLAN on	4	Signal Strength
*	Bluetooth on	*	Airplane Mode on
Android System ^ USB charging this device Tap for more options.	USB Connected	Android System USB debugging connected Tap to disable USB debugging.	USB Debugging
č	Missed Calls	Ď	New Messages
F	Battery Charging in Progress		Battery Fully Charged
·O·	Vibrate on	2	Do Not Disturb Mode off

Installing App

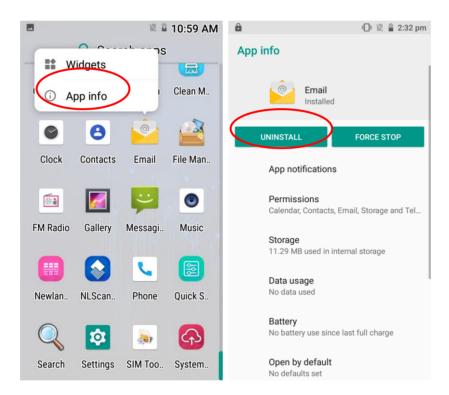
Use one of the following methods to install a new app on the MT90:

- 1. Download an APK file from online app store and install it.
- 2. Download software package onto a MicroSD card or PC and copy it to your terminal. Then install it with File Manager.
- 3. Install a new app using a mobile assistant (such as Baidu Mobile Assistant) installed on the PC.

Uninstalling App

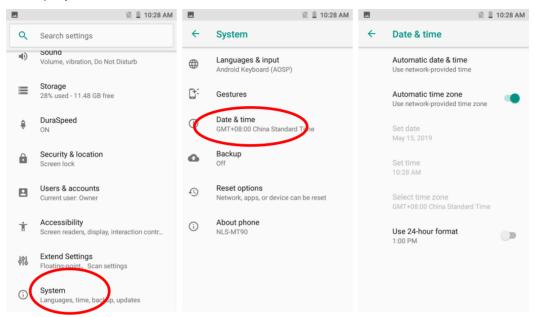
Follow the procedure below to remove an app from the MT90:

Tap on the Home screen to view all apps. Tap and hold your desired app until "App info" appears, then tap "App info" and uninstall it



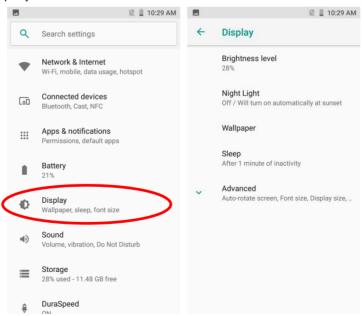
Date & Time

Set the date and time: Tap the app icon and then "System" -> "Date & time" and set the date and time on the screen shown below as per your needs.



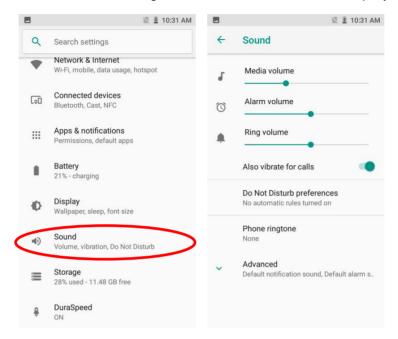
Display

Tap the app icon and then "Display", and set the brightness, wallpaper, sleep timer, front size and other parameters on the screen shown below as per your needs.



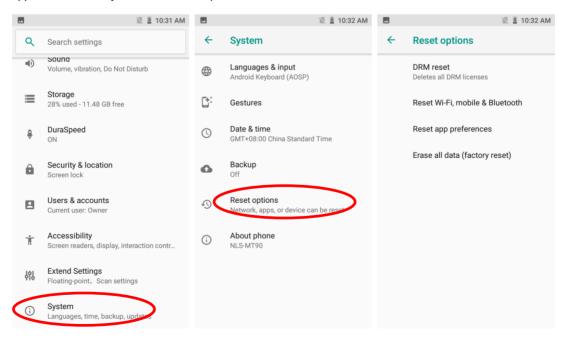
Ringtones

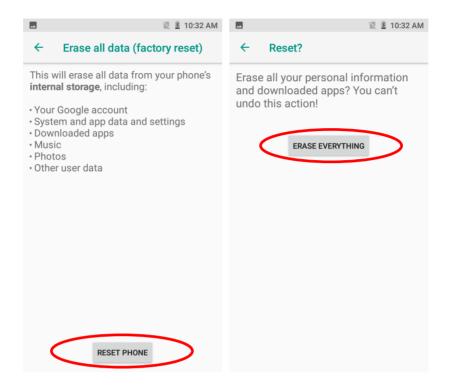
Tap the app icon "Sound". Then set the ringtones and other notification sounds as per your needs.



Restoring Factory Settings

Tap the app icon "System" -> "Reset options" -> "Erase all data" -> "Reset PHONE" -> "ERASE EVERYTHING".

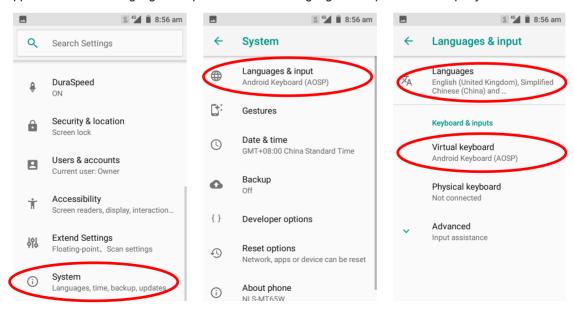




After this operation, the terminal will be reset to factory defaults and all the personal data on the internal storage, such as music and photos, will be deleted.

Language & Input Method

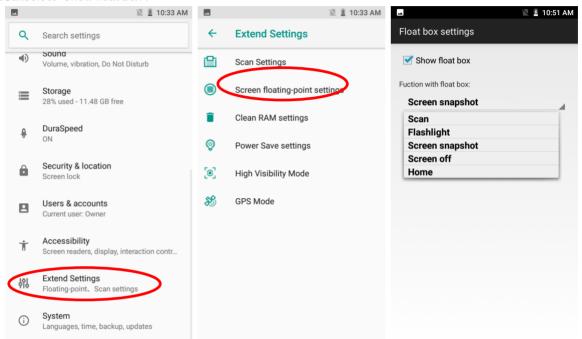
Tap the app icon -> "Languages & input". Then set the language and input method as per your needs.



Floating Button Settings

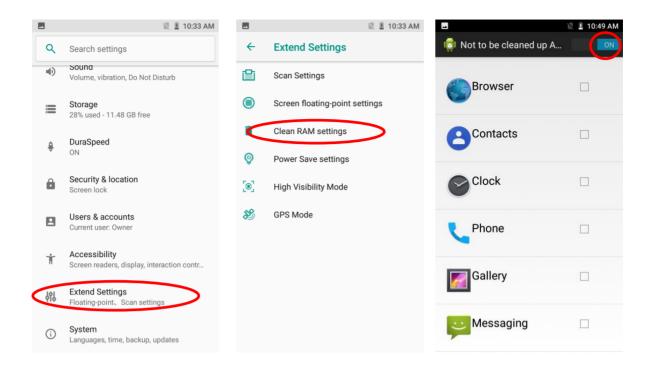
Tapping the floating button can perform tasks such as scanning barcode (**Scan**), turning on/off flashlight (**Flashlight**), taking a screenshot (**Screen snapshot**), turning off screen (**Screen off**), or going to the Home screen (**Home**).

Show/Hide the floating button: Tap the app icon **="-> "Extend Settings"-> "Screen floating-point settings"-> select/unselect "Show float box".



Clearing the App Cache

Tap the app icon -> "Extend Settings" -> "Clean RAM settings", tap the ON/OFF slider to ON, and then select the app(s) whose cache you **DO NOT** want to clear. The unselected apps' cached data will get cleared when the terminal enters the sleep mode.



Power Saving Settings

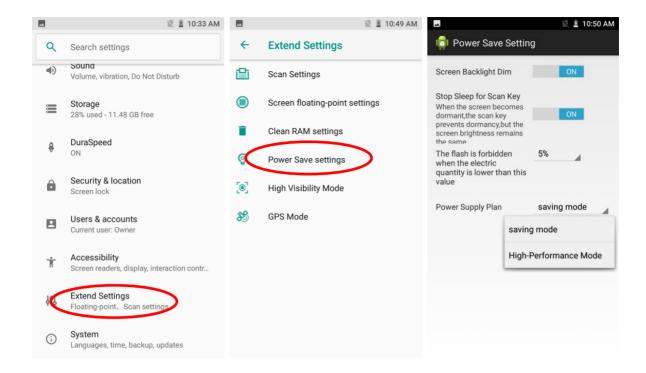
Tap the app icon **Extend Settings" -> "Power Save settings". Then you can make changes to the power saving settings below to suit your needs.

Screen Backlight Dim: The screen will go dim to save the battery when the terminal scans barcodes continuously for 2-3 minutes. To brighten the screen, press any other key on the terminal or tap the screen.

Stop Sleep for Scan Key: This feature allows you to stop the screen from going black while letting it remain dim after a certain period of inactivity by pressing the Scan key. To brighten the screen, press any other key on the terminal or tap the screen.

Power Supply Plan:

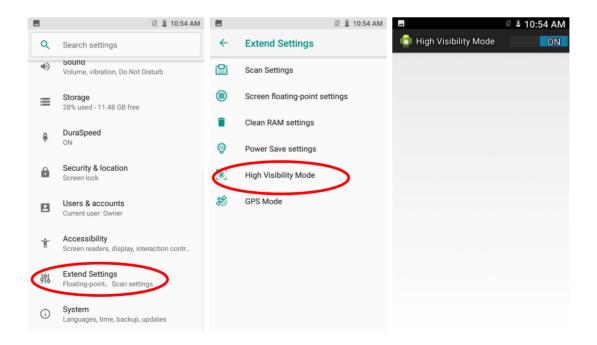
- 1. Saving mode -- The terminal's built-in scanner turns off automatically after 3 seconds of inactivity.
- 2. High-performance mode -- The terminal's built-in scanner turns off automatically after 15 seconds of inactivity.



High Visibility Mode

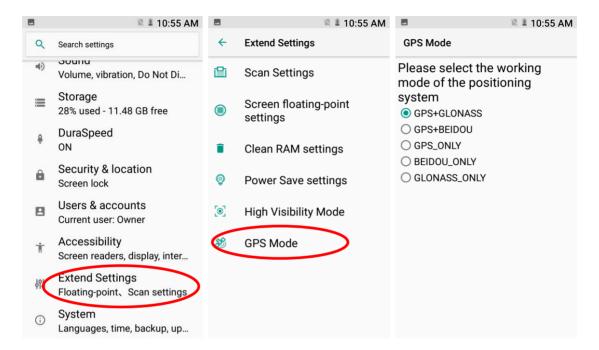
You may enable the High Visibility Mode to make text on the screen appear larger and bold to improve readability.

Enable/Disable the High Visibility Mode on/off: Tap the app icon **Extend Settings" -> "Extend Settings" -> "High Visibility Mode"->turn the mode on/off.



GPS Mode

Tap the app icon "Extend Settings" -> "GPS Mode". Then you can choose a positioning system appropriate for your needs.



Shortcuts to Apps

Create a shortcut to an app on your Home screen: Tap on the Home screen. Tap and hold your desired app and then drag it into the Home screen.

Widgets

View all widgets: Tap and hold on a blank area of the Home screen and then tap

Open a widget: Tap it.

Add a widget icon to the Home screen: Tap and hold the Home screen and then tap and hold your desired widget and then drag it into the Home screen.

Chapter 4 Scanning Barcodes

Introduction

This chapter includes scanning tips and instructions for setting up the scanner.

Scanning 1D Barcode

Adjust the scan angle or the distance between the MT90 and the target barcode to ensure the length of laser beam is roughly 8mm greater than that of the barcode, as shown below.





Correct	Wrong

Scanning 2D Barcode

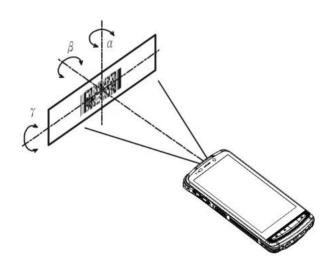
Adjust the scan angle and the distance between the MT90 and the target barcode to make them fall into the following ranges:

- 1. Point the MT90's focus lamp at the center of the barcode.
- 2. Move the MT90 until you find the appropriate scan distance.
- 3. Optimum scan angles:

Skew (α)< 45°(0° preferably)

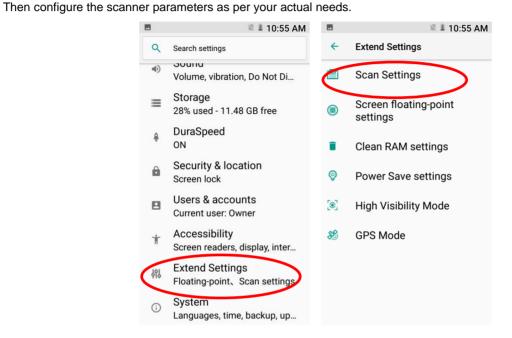
Pitch (γ)< 45°(5°- 20°preferably)

Roll (β)= 0°- 360°



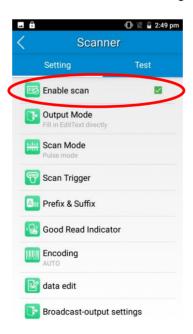
Programming Scanner

Tap the app icon -> "Extend Settings" -> "Scan Settings", or tap the app icon on the Home screen then



Enable Scan

Check or uncheck the "Enable scan" item to enable or disable the scanning feature of the MT90.



Output Mode

The MT90 provides three output modes: Simulate keystroke, Output via API and Fill in EditText directly.

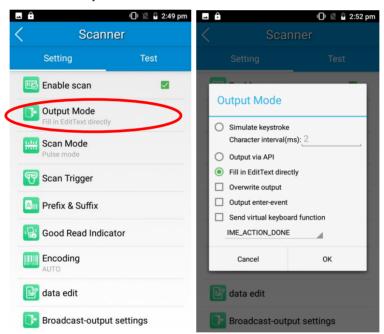
1. Simulate keystroke: Output scanned data to keyboard buffer to simulate keyboard input.

Character interval (ms): A character interval of 0-100 milliseconds may be placed between the transmission of each character of scanned data.

- 2. Output via API: Application acquires scanned data by receiving system broadcasts.
- 3. Fill in EditText directly: Output scanned data at the current cursor position in EditText.

Overwrite output: Clear the text input box before sending the barcode currently scanned to make sure only most recently scanned data is present in the text input box. This feature is available only when **Simulate keystroke** or **Fill in EditText directly** is selected.

Output enter-event: Send an Enter Key after each barcode scanned.



Scan Mode

The MT90 provides the following four scan modes:

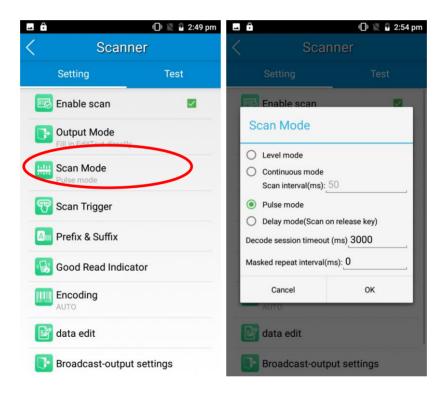
- 1. Level mode: Press and hold the scan trigger to start a decode session which continues until the trigger is released.
- Continuous mode: Press the scan trigger to continuously read barcodes. To suspend or resume scan operation, simply press the scan trigger.

Scan interval (ms): This parameter sets the timeout between decode sessions.

- 3. **Pulse mode:** Press the scan trigger to start a decode session which continues until the decode session timeout expires.
- 4. Delay mode (Scan on release key): Press and hold the scan trigger to aim at barcode then release it to start a decode session which continues until the decode session timeout expires or a barcode is decoded. It is advised to use this scan mode and the Central Area Decoding feature to insure that only the desired barcodes are read if multiple barcodes are placed closely together.

Decode session timeout (ms): This parameter sets the maximum time decode session continues during a scan attempt.

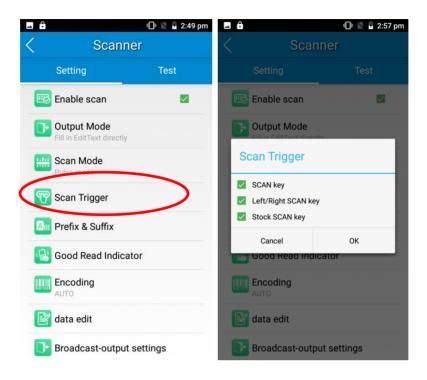
Masked repeat interval (ms): This parameter sets the time interval between two successive reads on same barcode.



Scan Trigger

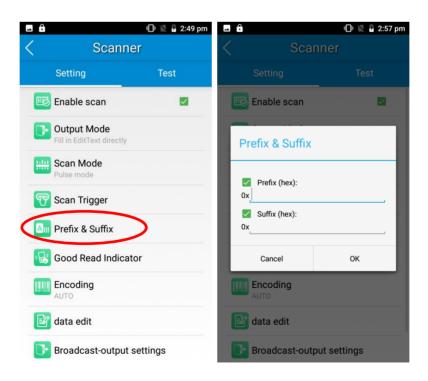
The three scan keys on the terminal and the trigger on the pistol grip can all serve as scan trigger. Enable or disable them as per your actual needs.

- 1. **SCAN key:** Use the Scan key on the front panel of the terminal as scan trigger.
- 2. Left/Right SCAN key: Use the Scan key on the left/right side of the terminal as scan trigger.
- 3. Stock SCAN key: Use the trigger on the pistol grip attached to the terminal as scan trigger.



Prefix & Suffix

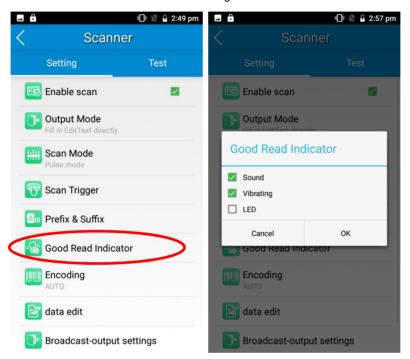
To set the prefix/suffix, enter the hexadecimal value of a desired prefix/suffix and then tap "OK". For example, if you want to add a Line Feed character after each barcode, set the suffix to "0A"; if you want to add a Carriage Return character after each barcode, set the suffix to "0D".



Good Read Indicator

The terminal can use sound/ vibration/ LED to indicate a good read. Choose one or more options as per your actual needs.

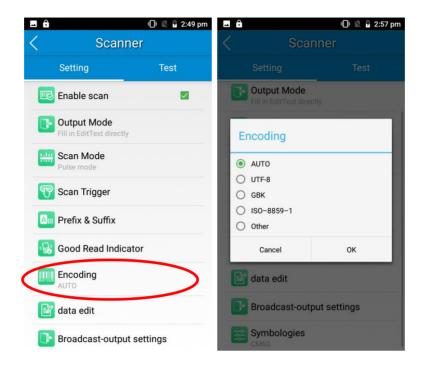
- 1. Sound: The MT90 issues a short beep to indicate a good read.
- 2. Vibrating: The MT90 vibrates to indicate a good read.
- 3. LED: The blue LED on the MT90 flashes once to indicate a good read.



Encoding

Choose a character encoding to interpret barcode data.

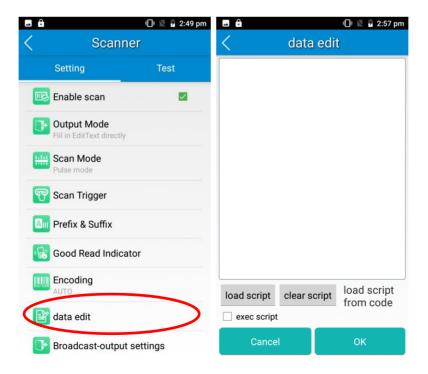
- 1. **AUTO:** The terminal determines automatically if target barcode uses UTF-8, GBK, or ISO-8859-1 encoding. If the terminal produces wrong output, you may need to choose or enter a specific character encoding.
- 2. UTF-8: Dominant Unicode encoding.
- 3. **GBK:** A character encoding for Chinese characters.
- 4. **ISO-8859-1:** A common character encoding which covers Western European languages.
- 5. **Other:** Enter a different character encoding when UTF-8, GBK and ISO-8859-1 are not applicable. If the terminal does not support the encoding entered, this setting will fail.



Data Edit

This feature allows you to edit barcode data with a script.

Tap "load script" and then select the desired script file on the terminal, or scan the 2D barcode that contains a script, to load the script. Then select "exec script" and tap "OK".

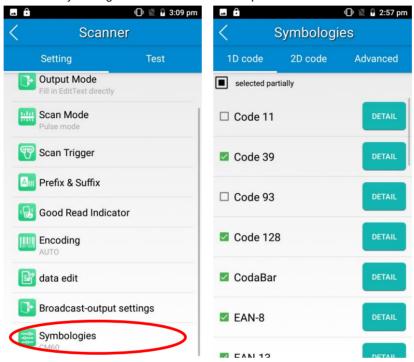


Symbologies

Note that supported symbologies depend on the scan engine integrated in the terminal. Here we will take CM20 for example.

1D code: Enable or disable 1D symbologies and set other barcode parameters.

2D code: Enable or disable 2D symbologies and set other barcode parameters.



Advanced: The features listed here are designed to improve the scanning performance and energy efficiency of the terminal.

- 1. **Central area decoding:** When selected, the terminal only decodes the barcode aimed squarely by the aiming pattern. It is advised to select it to insure that only the desired barcodes are read if multiple barcodes are placed closely together.
- 2. Other: Tap DETAIL to access the following parameter settings.

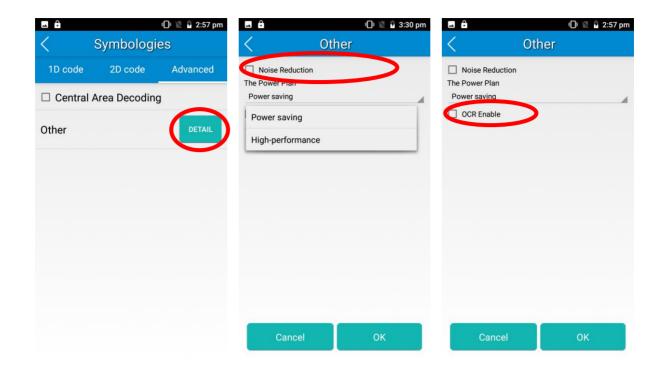
Noise reduction: This feature is designed to reduce noise in images produced by the terminal. However, the terminal shows a slight decrease in scanning speed when using this feature. It is recommended to enable it only when necessary.

Power plan: Two options are provided.

Power saving: The terminal's built-in scanner turns off automatically after 3 seconds of inactivity.

High-performance: The terminal's built-in scanner turns off automatically after 15 seconds of inactivity.

OCR Enable: Select this check box when reading passports (compliant with ICAODoc9303 standards, TD1/TD2/TD3 supported).



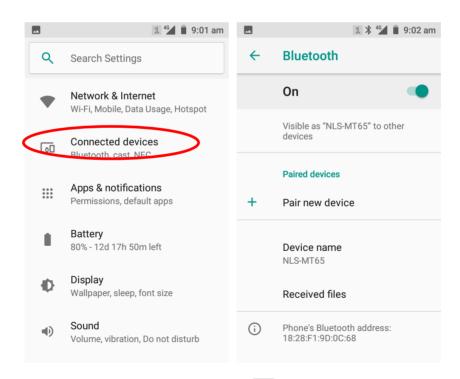
Chapter 5 Bluetooth

This chapter describes how to connect the MT90 to other Bluetooth device.

You can set up a Bluetooth connection between the MT90 and other Bluetooth devices, such as PC, mobile phone. Note that Bluetooth connection works better if there are no obstacles between them.

Before you can use a Bluetooth device with the MT90, you must first pair them.

- 1. Make the Bluetooth device visible to the MT90.
- 2. Tap the app icon then "Connected devices" -> "Bluetooth", and turn Bluetooth on to search for available Bluetooth devices.
- 3. Select the device from the search results to pair.
- 4. If prompted, input the pairing code and then tap "OK"; or if the pairing code is given automatically, then tap "PAIR".



Unpair/rename a paired Bluetooth device: Tap the app icon then "Connected devices" -> "Bluetooth", and turn Bluetooth on. To rename the paired Bluetooth device, edit its name manually and then tap "OK". To unpair it, tap "FORGET".

Chapter 6 Wi-Fi

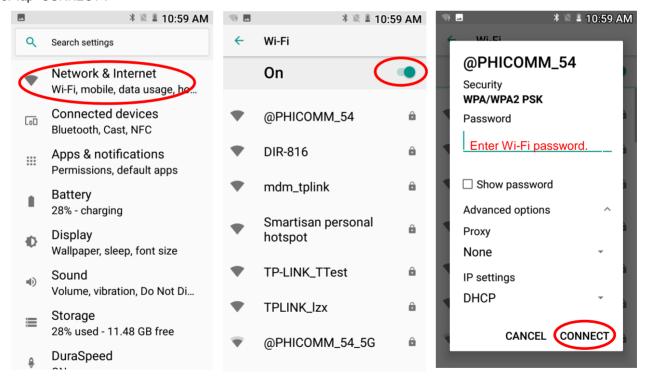
Introduction

This chapter describes how to connect the MT90 to a Wi-Fi network.

Wi-Fi Settings

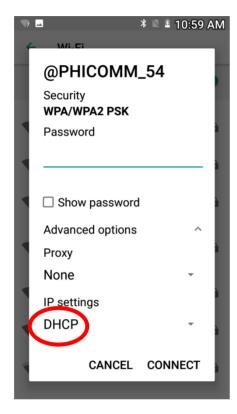
Join a Wi-Fi network:

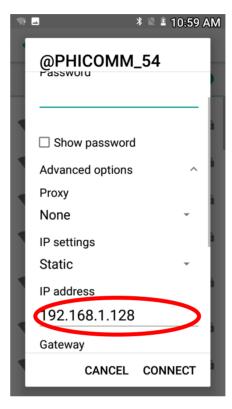
- 1. Tap the app icon then "Network & Internet" -> "Wi-Fi", and turn Wi-Fi on to find available Wi-Fi networks. If Wi-Fi is already ON, then the terminal will automatically scan for available networks.
- 2. Tap a network and then enter the password.
- 3. Tap "CONNECT".



IP Settings

To set the IP, follow the first two steps of joining a Wi-Fi network, tap "Advanced options" then "DHCP", and select the desired option.





Chapter 7 Mobile Network

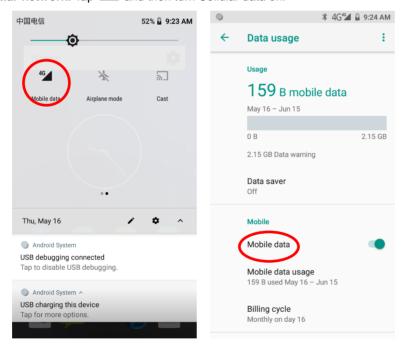
Introduction

The MT90 can also use 4G network to connect to the internet. To establish 4G connection, you must have a SIM card installed in your MT90.

Mobile Network Settings

If no Wi-Fi networks are available, or if you have turned Wi-Fi off, then the MT90 connects to the Internet via your cellular data network when available.

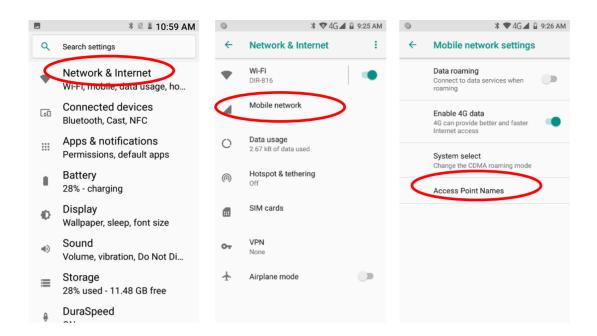
Turn on cellular network: Tap and then turn Cellular data on.



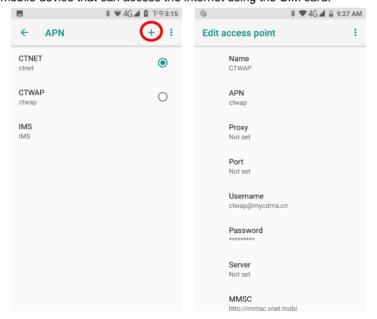
APN Settings

If you cannot connect to the internet when using your terminal's cellular data, you may need to change your APN settings on the MT90 to fix it:

1. Go to Settings-> "Network & Internet" -> "Mobile network" -> "Access Point Names".



2. Tap in the top right corner of the screen or tap the carrier of your SIM card on the screen. Then manually enter the APN settings. You can contact your carrier or visit their website to get the correct APN settings, or check the APN settings on a mobile device that can access the internet using the SIM card.



3. Press the Return key on the MT90 to go back to the previous screen and then select the APN you just added.

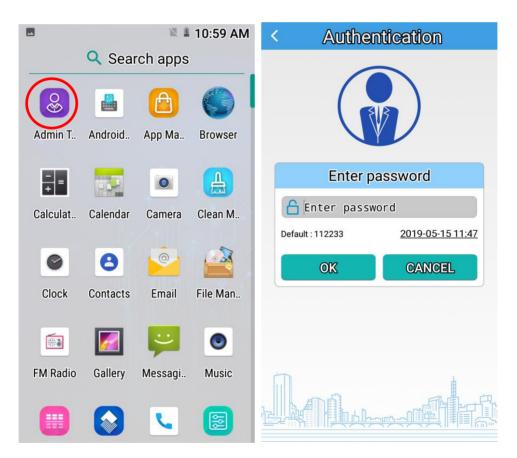
Chapter 8 Admin Tool

Introduction

The Admin Tool app is used to specify the apps that users can run on the MT90.

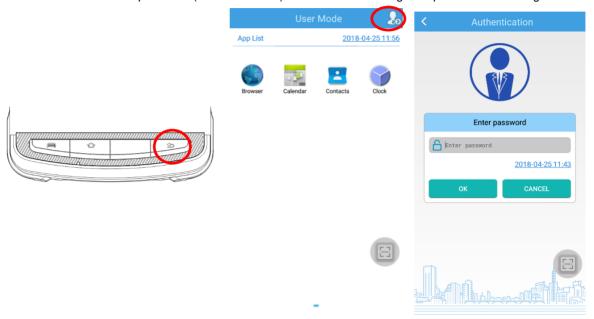
Launching the Admin Tool

Tap the app icon to launch the admin tool and enter the User mode.



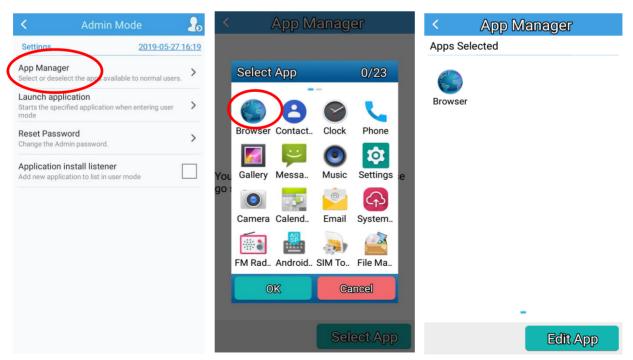
Switching between User Mode and Admin Mode

To switch from the User mode to the Admin mode, press Return Key on the terminal or tap in the top right corner of the screen and then enter the password (default: 112233). It is advised to change the password at first login.

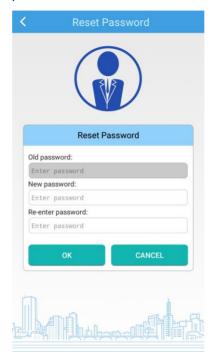


When in the Admin mode, you may set the following parameters as per your actual needs.

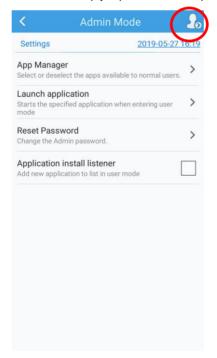
1. **App Manager:** Tap "App Manager" -> "Select App", then select or deselect the apps available to normal users.



2. Reset Password: Change the Admin password.



To switch from the Admin mode to the User mode, simply tap in the top right corner of the screen.



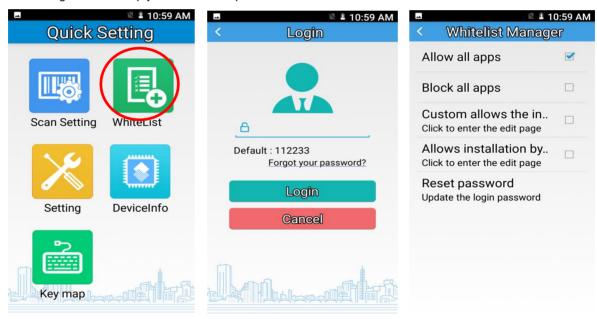
Chapter 9 Whitelist Manager

Introduction

The Whitelist Manager app is used to specify the apps that users can install on the MT90.

Logging in to Whitelist Manager

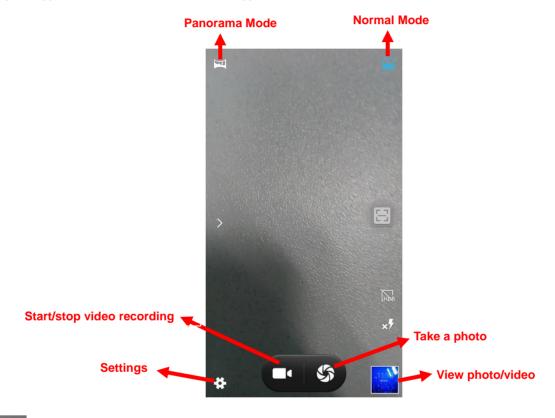
Tap the app icon on the Home screen then enter the password (default: 112233), and tap "Login" to log in to the whitelist manager. Then set up your whitelist as per actual needs.



Chapter 10 Others

Camera

Tap the app icon to launch the Camera app.



Tap it to reveal the parameters such as GPS location info, face beauty, exposure, scene mode and white balance and set those parameters as per your needs.



: Tap it to start/stop a video recording.

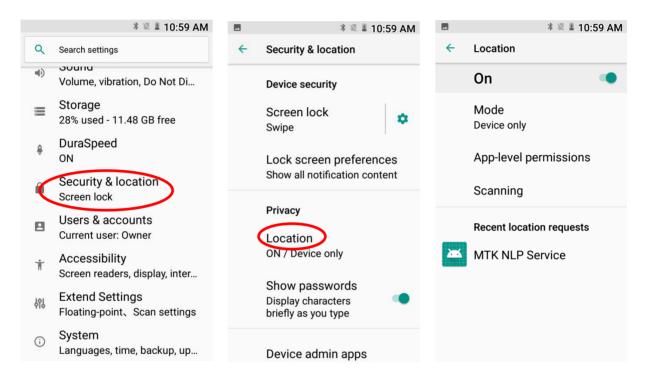
Tap the thumbnail image in the bottom right corner of the screen to view the photo or video saved.

You can also download a camera app from the Internet or develop an app for the camera feature.

GPS

Tap the app icon then "Security & location" -> "Location", and then:

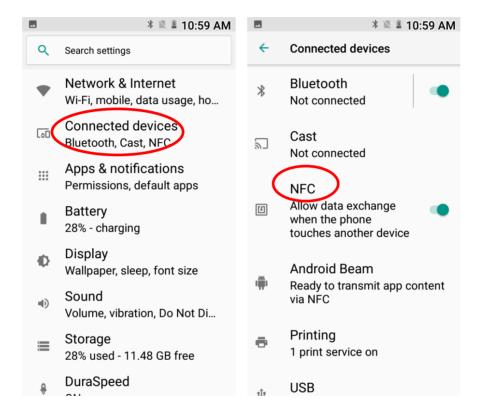
- 1. Turn Location on.
- 2. Tap "Mode" and then choose a location mode as per actual need.
- 3. Use a third-party map app or other GPS appto obtain location information.



NFC (optional)

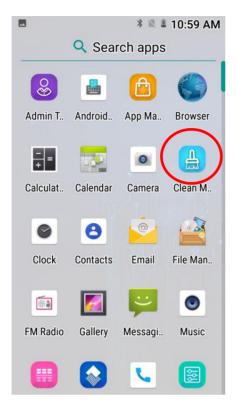
To enable the NFC feature, tap the app icon Connected devices" ->"NFC", and then turn on NFC.

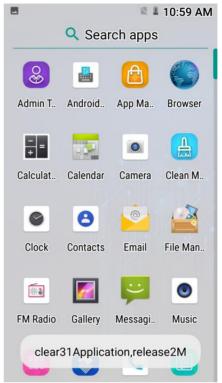
Then you can install an NFC writer on the MT90 to read and write NFC tags.



Memory Cleanup

Tap to unfold the App list then tap to clean up the memory.





Note: When your terminal becomes less efficiently after having run for extended periods of time, you may perform a memory cleanup or reboot the terminal to fix the problem.

Key Map

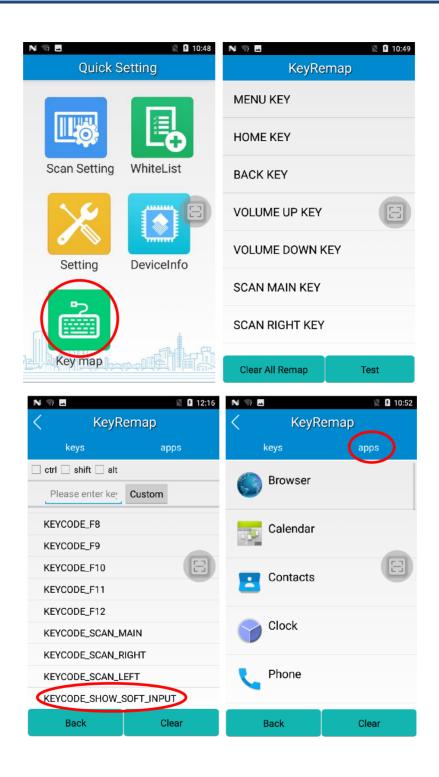
This app allows you to remap the keys on the terminal to function as a different key or to make them into shortcuts to launch an application.

Start the Key map app: Tap the app icon on the Home screen then

Remap a key to another key(or app): After starting the Key map app, select the key you want to remap, and then tap "keys" and select/enter the key (or tap "apps" and select the app) to which you want to remap it.

When remapping a key to KEYCODE_SHOW_SOFT_INPUT, pressing the remapped key can open/close the on-screen keyboard.

Clear All Remap: Clear all remap to return to default settings.

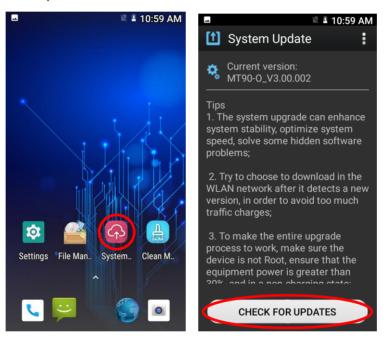


Chapter 11 System Update

This chapter introduces two methods to update the system software of the terminal: Online update and local update.

Online Update

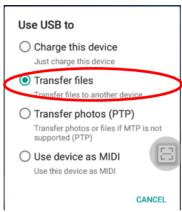
Update the system online: Tap ☐ on the Home screen -> "CHECK FOR UPDATES".



Local Update

Zip File to the MT90 Drive

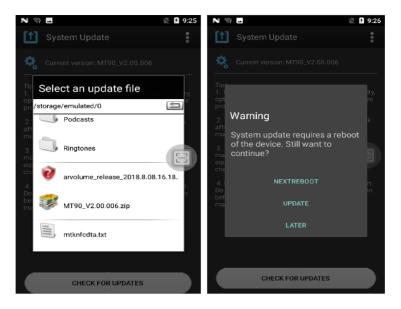
1. Connect the terminal to PC with the included USB cable. Swipe from top to bottom with one finger in one smooth motion to open the notification bar. Tap "USB for file transfer". Then Select "Transfer files".



- 2. Copy the update zip file to the MT90 drive or MT90's Micro SD card.
- 3. Tap on the MT90's Home screen then to access the System Update screen.
- 4. Tap in the top right corner of the System Update screen then select "Local Update".



5. Select the update zip file. Then select "NEXTREBOOT" or "UPDATE".

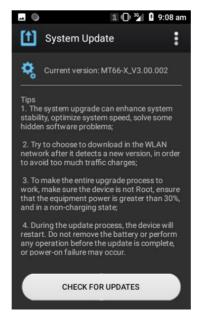


Zip File to TF Card

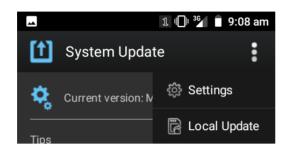
1. Copy the update zip file to TF Card.

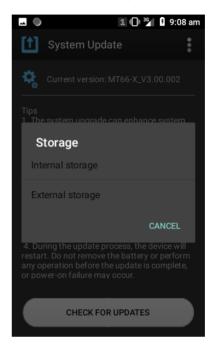


- 2. Insert the TF card to the MT90 and then power on the terminal.
- 3. Tap on the Home screen -> to access the System Update screen.

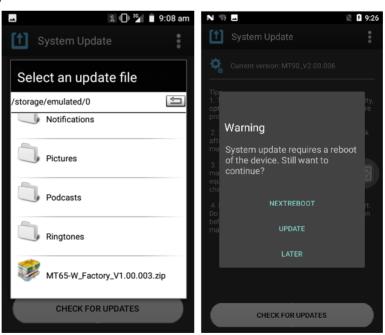


4. Tap in the top right corner of the System Update screen, and then select "Local Update" -> "External Storage".





5. Select the update zip file. Then select "NEXTREBOOT" or "UPDATE".



Chapter 12 App Development Guide

Development Environment

The MT90 runs on Android 8.1 operating system, so you should use Android SDK 8.1 or lower when developing apps for the MT90.

Use of Non-standard Interfaces

See Newland Android PDA APIHandbook.

Chapter 13 Maintenance & Troubleshooting

Introduction

This chapter includes important safety and handling information and provides troubleshooting solutions for issues that might occur when using the terminal.

Important Safety & Handling Information

Disassembly and Retrofit

Do not attempt to disassemble or retrofit the terminal yourself. Unauthorized disassembly or retrofit will void the warranty.

External Power Supply

Use only the included AC adapter. Otherwise there is a risk of damage to the terminal.

Abnormal Situation

Keep the terminal away from fire or heat sources. If there is unusual odor, overheating or smoke during charging, immediately cut off the power and disconnect the AC adapter, and contact your dealer or Newland customer service center. Continued use in this case may result in fire or electric shock.

Drop Damage

If the terminal is damaged due to a drop from high place, immediately cut off the power and contact your dealer or Newland customer service center.

LCD Screen

Do not press against or strike the LCD screen. Otherwise it may damage the screen. When handling a cracked or shattered screen, do not touch the liquid that has leaked from it to avoid skin burn or infection.

Stacking Heavy Objects

Do not place heavy objects on the terminal as those objects may fall and cause injury.

Mounting Location

Do not place the terminal on unstable or uneven surfaces as it may fall and cause injury. Do not expose the terminal to humidity or dust as this may cause fire or electric shock. Do not expose the terminal to direct sunlight for extended periods.

Wireless Functionalities

Do not use the terminal's wireless functionalities where wireless device use is prohibited or where it may cause interference or danger, such as in aircrafts, petrol stations.

Use & Maintenance

- ♦ If the terminal cannot be switched on after experiencing a sudden or unexpected power loss or other abnormalities, remove and then reinstall its battery to reset the terminal.
- ♦ Do not throw, drop or strike the terminal. Doing so may damage the LCD display, interrupt running programs, cause data loss in memory and result in malfunction.
- Clean the scan window regularly. Do not touch it with hands. Scratched or smudged window may degrade reading performance.
- ♦ Do not tap the touch screen with sharp objects. Doing so may damage the screen or cause internal short circuits.
- ♦ Use only a dry soft cloth to clean the terminal. Cleaning it with wet cloth or benzene/ thinner/ other volatile chemicals may deform and shorten the service life of the keypad and shell of the terminal.
- ♦ Do not place the terminal facedown on any surface, or there might be misoperations.
- ♦ Sudden temperature drops may cause condensation on the shell which could cause malfunction. Care should be taken to avoid condensation. If condensation occurs, dry the terminal before use.

Battery Safety Guidelines

- ♦ Do not dispose of batteries in a fire as they may explode.
- The battery can be charged and discharged over 500 times. If the battery life is unreasonably short, please replace the battery with a new one.
- ♦ Use only the included battery and AC adapter.
- ♦ Do not continue to charge a battery that is fully charged. Overcharging will shorten battery lifespan. If a fully charged battery is not used, it will discharge slowly, which does not affect its normal use.
- ♦ Do not use damaged or faulty AC adapters or batteries.
- Properly dispose of and recycle batteries. Do not dispose of them as household garbage.

Troubleshooting

Problem		Passible Course 2 Calcular
Туре	Description	Possible Cause & Solution
Keypad	Unresponsive keypad or incorrect response to any key entry.	This problem may be caused by unreliable cable connection between keypad and mainboard or keypad malfunction. Please contact Newland after-sales service.
Battery	Charging LED is OFF when charging.	Ensure the AC adapter is plugged in properly.
	Noticeably short battery life.	Check the battery level. If the battery is almost depleted, recharge it. Replace the battery if it is faulty.
	Fully charged battery is depleted after the terminal is switched on.	If the battery is faulty, replace it with a new one.
USB	USB communication failure	 Ensure that the USB cable connections are secure. Ensure that there is no contaminant inside the Micro USB port. If the problem still remains, please contact the after-sales service center.
LCD Screen	No display	 Ensure the terminal is switched on. If the terminal is in sleep mode, press the Power key to wake it up. Check the battery level. If the battery is depleted, recharge it. Ensure that the battery is properly installed. Replace the battery if it is faulty. If the problem still remains, please contact the after-sales service center.
System	Cannot switch on	Check the battery level. If the battery is depleted, recharge it. Switch the terminal on after using the included AC adapter to connect it to a power outlet. If the problem disappears, then continue to charge the terminal. If the problem remains after charging the terminal for a while, replace the battery.
	System halted	The problem may be caused by bugs of downloaded apps. Ensure that only reliable apps are used. The problem may be caused by a sudden or unexpected power loss. Remove and then reinstall its battery to reset the terminal.

